Referral Form



Mpower - The Centre, 1/155, 15, Nyaymurti Sitaram Patkar Marg, Khareghat Colony, Hughes Road, Mumbai 400 007 +91 22 23838133 , +91 22 23856228 www.mpowerminds.com

Please fill the referral form with the information that you have available. Kindly attach any additional information that you feel will aid the referral process.

Details of previous nurseries/schools/colleges attended:

School	Location City/Country	Period Attented Month & Year		

Reason for Referral

 Please provide details of the concerns for which the referral is being made, including significant history (Kindly bring any relevant reports to the first appointment)

Are any of the following a concern/risk for this child/young person (past or present)? If yes, please tick the box and provide details

Learning Difficulty	Communication Problems	Depression/Emotional Disorder
Behavioural Difficulties	Anxiety/Mood Disorder	Attention Deficit Disorder
Alcohol/Drugs	Autism Spectrum Disorder	Psychosis
Others		



If others, please provide details:

Please describe any safety concerns for the child/young person (If yes, please tick the box)
 Domestic Violence
 Family Conflicts
 Deliberate Self Harm
 Suicidal Thoughts
 Physical Disabilities
 Others
 If others, please provide details:

Birth Details & Perinatal Factors of the child (If yes, please tick the box)

C-Section/Application of Forceps or Vacuum
Premature/Post Mature
Delayed Developmental Milestones
Medical Complications/Problems if any
Others

Medical/Physical health history: Has the child/young person been suffering from any physical health concerns/prescribed any medication? If yes, summarise

Please list other agencies/professionals currently involved/involved in the past with the child/young person/ family (For e.g. Paediatrician, Psychiatrists, Counsellors/Psychologists, Speech and Language Therapist, Occupational Therapist, Nutritionist, Others.)

About the Family		
Type of Family: Nuclear Joint	Divorced Single Parent	Blended
Mother's Name:		
Educational Qualification:		



Father's Name:	Email ID:			
Nationality:	Phone No:			
Educational Qualification:				
Occupation:				
If the Parents Are Not the Primary Caregivers				
Guardian's Name:	Email ID:			
Nationality:	Phone No:			
Educational Qualification:				
Occupation				

Child/Young Person's Siblings:

Name	Age	Nursery/School/College		

Is there a history of mental health concerns in the family? If so, please provide details:

Has the child/young person/ family been previously involved with Mpower?

About the Referrer

Name:		
Profession	Telephone No:	
Address		
Relationship with the child/young person:		

Would you like to be informed about Mpower workshops, programmes, seminars, e-groups and parent groups?

Yes No

Professional notes (for office use only)



POLICY FOR PARENTS/LEGAL GUARDIAN

Referral form

Once we receive the referral form, we will screen the referral form to check whether the child/young person for whom the referral has been made meets the inclusion criteria for Mpower centre. This is to make sure our team can provide the service that the child/young person requires. Following this we will be offering you an appointment to meet us at the Mpower centre. At Mpower, we see clients with appointment only.

Client Records & Confidentiality:

Communication between the client and therapist at Mpower Centre will be strictly confidential.

Written documentation includes a referral form, an initial screening, diagnosis, a treatment plan, goals and recommendations and progress notes for every visit.

Our Professionals may internally share certain client information for therapeutic, clinical purposes or for research purposes as well as during Multidisciplinary meetings.

Confidentiality is of utmost importance whilst sensitively dealing with each of our clients/ families. However disclosure of such Confidential Information would be mandatory in the event of abuse (verbal, physical, psychological or sexual), if the client would be at risk to harm himself/ herself or others or for any reason as may be necessary to disclose under law.

Length and Frequency of Visits:

The standard length of a session is 45 minutes. Frequency of sessions is arranged according to the needs and the unique situation of each client. We generally suggest starting counselling with regular weekly appointments. Once some progress has been made, visits tend to be less frequent and spaced out over a longer period of time.

Being Late for a Session:

Should you arrive late for your appointment, your scheduled visit may be shortened by the amount of time you came in late. When you arrive we'll make use of what time is available, though we may not be able to extend the session time due to the next person's appointment.

Payment:

Parents/Legal Guardians are expected to pay the standard fee at each session unless other arrangements have been made in advance. You will have the option of making the payment by cash or credit card. We do not offer refund of any payment made by you. Failure to make two payments in a row will result in suspension of services until the balance is paid in full.

Cancellation Policy & Missed Appointments:

Please inform our Centre as soon as possible if you are unable to keep an appointment.

Because an appointment time is especially reserved for you, we require an advance notice of at least 24 hours for cancellations or changes of scheduled appointments. If an appointment is cancelled with less than 24 hours' notice, or a failure to show up, client will be charged for the appointment. Unusual exceptions shall be considered case specific.

Progress Review:

During the course of your therapy, you and your therapist will periodically review what progress has been made, what goals have been achieved and what issues may need further work. Together we will determine if more counselling or therapy sessions are indicated, revise goals and adjust the frequency of future visits.

DISCLAIMER

Aditya Birla Education Trust hereafter referred to as "MPower" (and which expression shall mean and include its trustees, officers, employees, agents or any of its representatives), shall take all reasonable care in conducting its activities which are a part of MPower's programme.

MPower accepts no responsibility of any nature whatsoever for any injury, damage or loss caused during the course of its activities to any of its Clients. MPower does not take any responsibility towards personal safety of its Clients. Clients must at all times take care of their own personal safety. The client and where the Client is under eighteen (18) years of age, his/her guardian warrants and certifies that:-

- a. Client/guardian is fully responsible for the safety and care of the Client during his/her visit at MPower;
- Client is not currently injured or is not undergoing any other medical or rehabilitation programme elsewhere or has any medical history that is recurring in nature that might affect him/her during his/her visit at MPower;
- c. In case of any physical difficulty or injury to the Client, the Client/ guardian of the Client will immediately inform the facilitator and/or attendant of MPower.

The Client agrees to accept full responsibility for MPower's actions while using the facilities provided by MPower. Client agrees that his/her participation is entirely at his/her risk and further agrees that MPower shall not be liable for any personal injury, loss or damage caused to the Client during his/her visit to MPower.

The Client acknowledges that the referral to the Centre can be made by parents, young persons, General Practitioners or any other care givers of the Client. Further, in case the Client is a minor i.e. below eighteen (18) years of age, the referral made to the Centre is however, subject to express consent of the guardian/ parents of the Client.

The Client agrees that the Personal Information or Sensitive Personal Information as provided by him/her has been submitted in the registration form with his/her express consent.

The Client acknowledges and permits MPower to retain such information for the purpose of analysing and studying the case of the Client or for further use for research study.

If the referral has been r	nade by an	outside agency,	do the Parents/Legal	Guardians who	have parental	responsibility
consent to this referral?	🗌 Yes 🛛	No				

Parent/ Guardian Consent: